



Information & Communication Technology (ICT) Policy

This policy is applicable to: Staff, students and parents

Managed by:	CompliSpace	Current as at: August 2017
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Information & Communication Technology (ICT)

The Hazard

Information and Communication Technology (ICT) includes any electronic device or application used to communicate, create, disseminate, store or manage information such as text, images, audio or video. Examples include:

- Personal computers and laptops;
- Mobile devices such as mobile phones and tablets;
- Applications such as email and the internet;
- Web-based tools such as social networking sites, chat rooms, blogs, podcasts and instant messaging systems;
- Imaging tools such as video, still or web cameras and related software;
- Audio tools such as audio recording devices, iPods, mp3 players and related software; and
- Fax, scanning and copying machines.

ICTs can create potentially hazardous situations in the event they are used inappropriately and/or illegally.

Helena College's Policy

Students have the right to learn in a safe environment, including when they have access to ICTs to enhance their learning. Helena College is committed to the responsible and educational use of ICTs and to the protection of students by providing secure access to these services as part of their learning experience.

It is our policy that:

- The use of ICTs be managed through a 'whole of college community' approach involving students, staff and parents/carers;
- ICT education strategies be implemented within the college on a continuous basis with a focus on teaching age appropriate skills and strategies to empower staff, students and parents/carers to ensure appropriate use;
- Staff establish positive role models in use of ICTs;
- Appropriate use of ICTs; and
- Our ICT policy is reviewed on an annual basis against best practice.

ICT Misuse Prevention Strategies

Helena College recognises that the implementation of whole of college prevention strategies is the most effective way of eliminating, or at least minimising incidents of misuse of ICTs within our community.

The following initiatives form part of our overall ICT strategy:

- A structured curriculum and peer group support system, that provides age appropriate information and skills relating to ICT use to students over the course of the academic year;
- Education, training and professional development of staff in appropriate ICT use;
- The regular provision of information to parents/carers to raise awareness of inappropriate use of ICTs as a college community issue;
- The promotion of a supportive environment that encourages the development of positive relationships and communication between staff, students and parents/carers;
- All student login details and passwords are to be kept confidential to prevent others accessing their accounts;
- Access to college networks is provided through a filtered service. The filter is designed to restrict access of inappropriate material as well as providing spam and virus protection;
- Approval must be sought before connecting privately owned ICT equipment and devices to college networks to avoid the risk of malware;

- Students are required to sign and abide by Helena College's Information and Communication Technology Use Agreements which specify details of inappropriate usage. No student may use college owned ICT equipment and devices unless the agreement has been signed and returned to the college. All signed agreements will be kept on file at the college. Inappropriate usage by students includes:
 - Participation in non-educational activities such as the purchase and/or sale of products or services;
 - Illegal activities such as threatening the safety of others or engaging in criminal activity;
 - Tampering with or damaging computer hardware or software;
 - Making, installing or downloading copies of software that is not licensed by the college; and
 - Playing computer games (non-educational).
- Any inappropriate internet sites accidentally accessed, incidents where students are offended by another person's use of ICTs and suspected technical security breaches must be immediately reported for investigation;
- Appropriate copyright clearance is sought and the source of any information used or published is acknowledged, to avoid plagiarism;
- The college reserves the right to monitor, traffic and review all content sent and received on the college systems;
- Breaches of acceptable usage of ICTs will result in disciplinary action;
- Records of reported incidents of ICT misuse are maintained and analysed in order to identify persistent offenders and to implement targeted prevention strategies where appropriate;
- Statements supporting appropriate ICT use are included on SEQTA.

Workers' Responsibility

All workers are responsible to:

- Model appropriate behaviour at all times;
- Ensure all students are provided with ICT Agreements, that they understand them, and that they understand they will face disciplinary action in the event they misuse ICT equipment and devices;
- Ensure that students who do not return their ICT Agreements do not use ICT equipment and devices;
- Be vigilant in monitoring students when using ICT equipment and devices;
- Reinforce to students the importance of privacy and safeguarding their login details, personal information and the personal information of others;
- Assist students in the event that they have inadvertently accessed inappropriate material, received inappropriate messages or if they have been offended by another person's use of ICTs;
- Deal with all reported and observed incidents of inappropriate ICT use in accordance with this policy; and
- Ensure that any incident of inappropriate ICT use that they observe or is reported to them, is recorded appropriately via SEQTA student records.

Implementation

This policy is implemented through a combination of:

- Staff training and awareness;
- Student and parent/carer education and information;
- Student ICT Agreements;
- Effective student supervision;
- Effective supervision and monitoring of college networks;
- Regular inspection of ICT equipment;
- Effective incident reporting procedures
- Effective management of incidents of inappropriate ICT usage when reported and/or observed;
- Effective record keeping procedures; and
- Initiation of corrective actions where necessary.

Discipline for Breach of Policy

Where a student or staff member breaches this policy Helena College may take disciplinary action.

Related Policies

Bullying Prevention and Management Policy

Cyber Safety Policy

Mobile Phones (Acceptable Use Of) Policy

Social Media Policy